



BUILDING A GROWTH-FRIENDLY TAX ENVIRONMENT

The 3rd Belt and Road Initiative Tax Administration Cooperation Forum

——Enhancing Tax Administration Capacity Building in the Post-pandemic Era

19-21 September 2022
Algiers Algeria

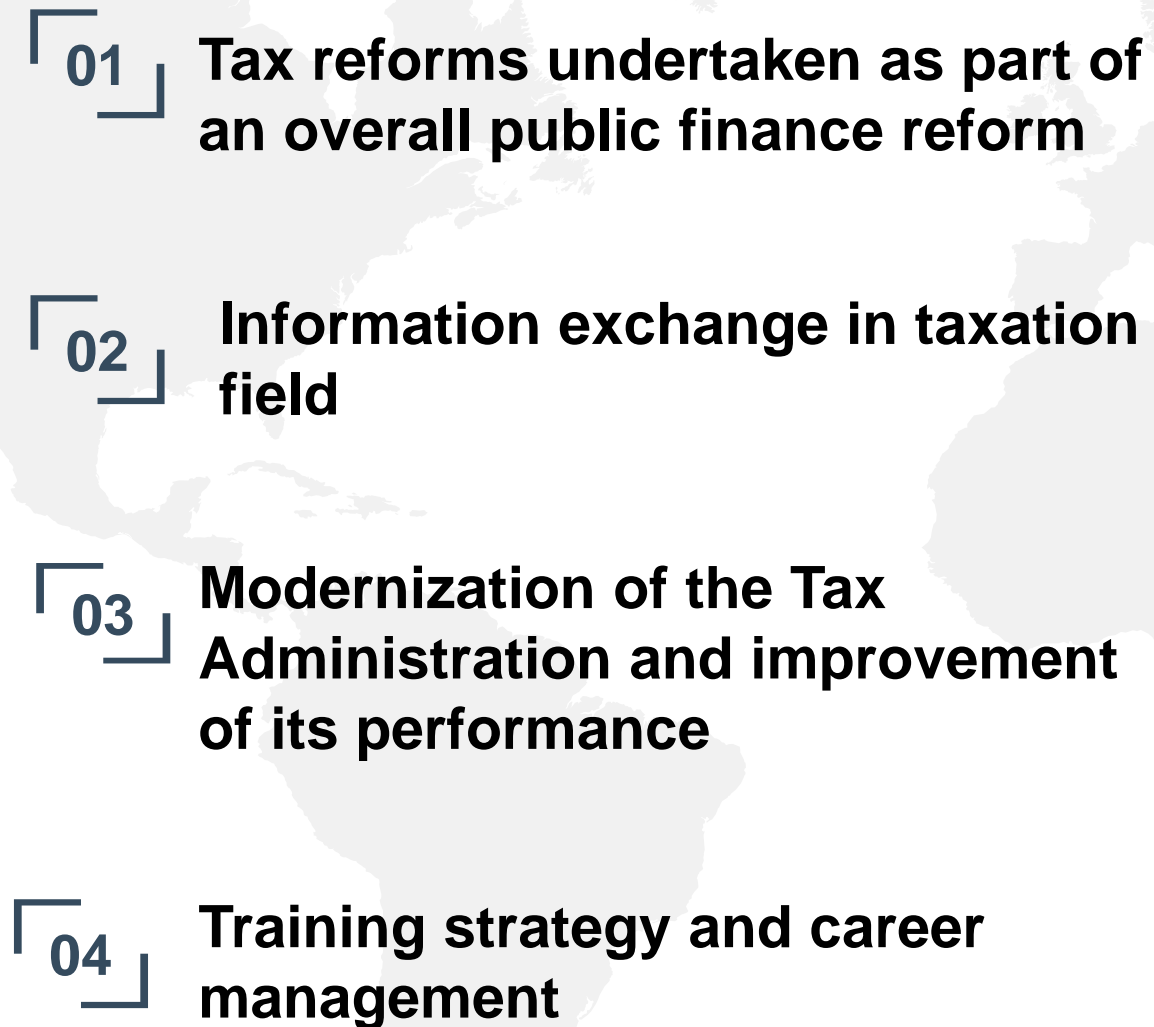


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THE ALGERIAN TAX ADMINISTRATION STRATEGIC APPROACH TO STRENGTHENING ITS CAPACITIES AND IMPROVING ITS PERFORMANCE

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Ministry of Finance

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- 「01」 Tax reforms undertaken as part of an overall public finance reform
 - 「02」 Information exchange in taxation field
 - 「03」 Modernization of the Tax Administration and improvement of its performance
 - 「04」 Training strategy and career management



CONTENT



PART ONE

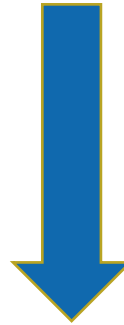
Tax reforms undertaken as part of
an overall public finance reform



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Tax reforms undertaken as part of an overall public finance reform

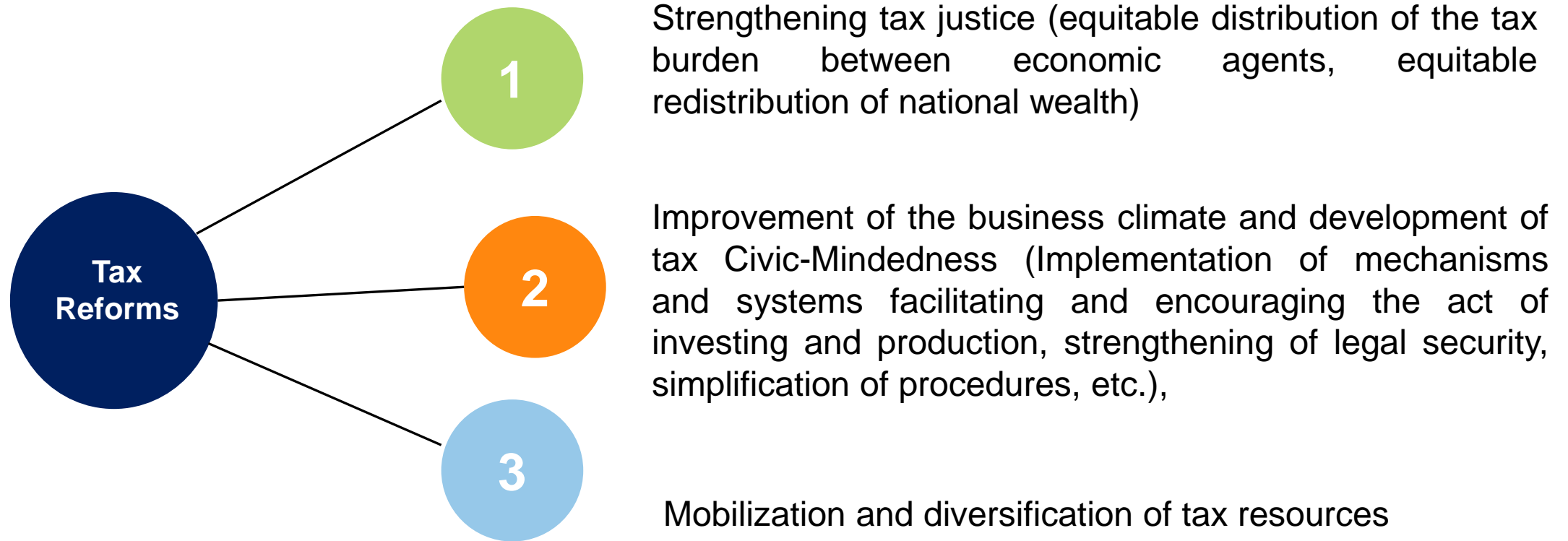


Increasing Resources and socio-economic development



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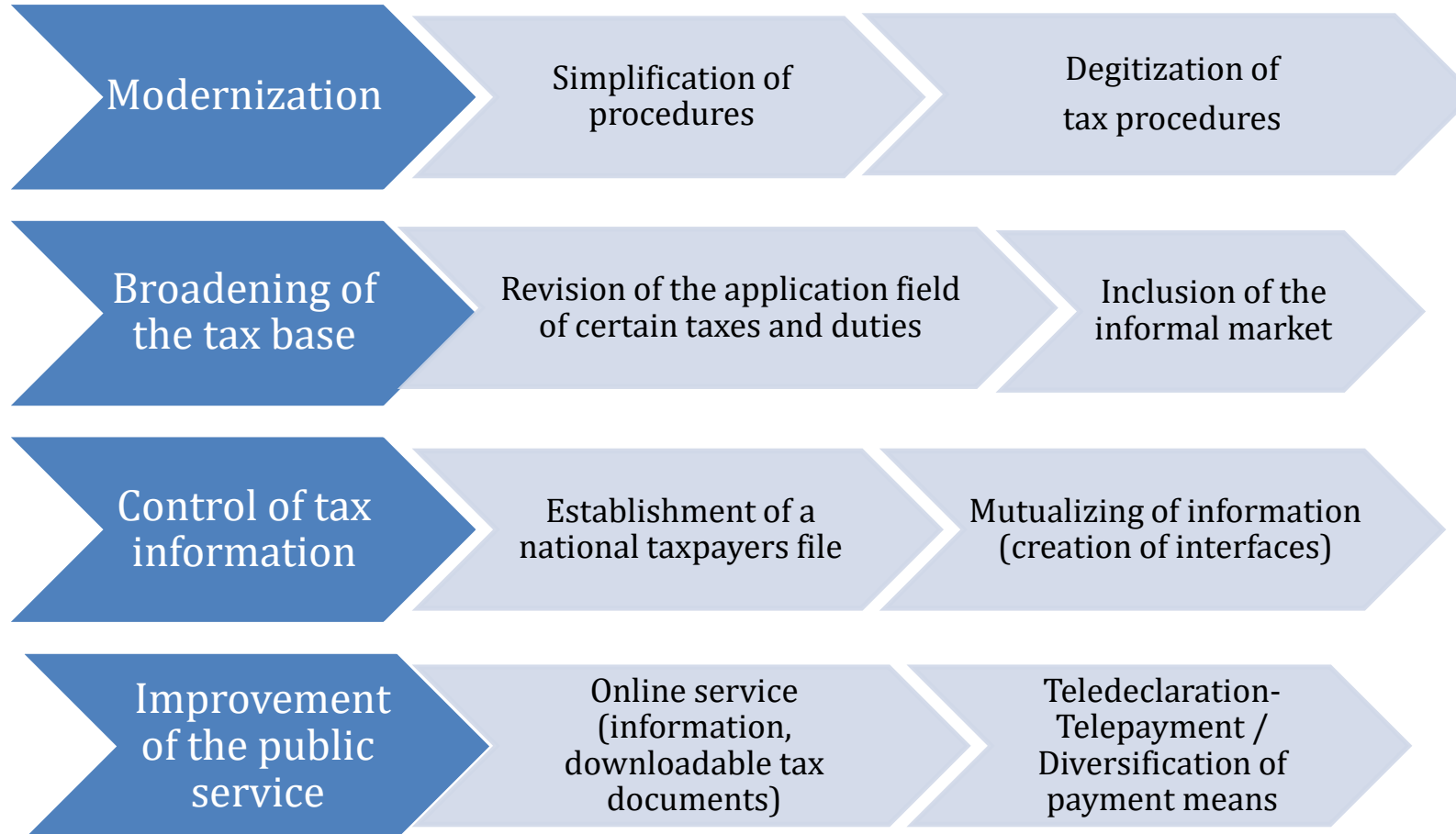




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LES DÉFIS DE LA DGI





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PART TWO

Information exchange “IE” in taxation field



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Information research

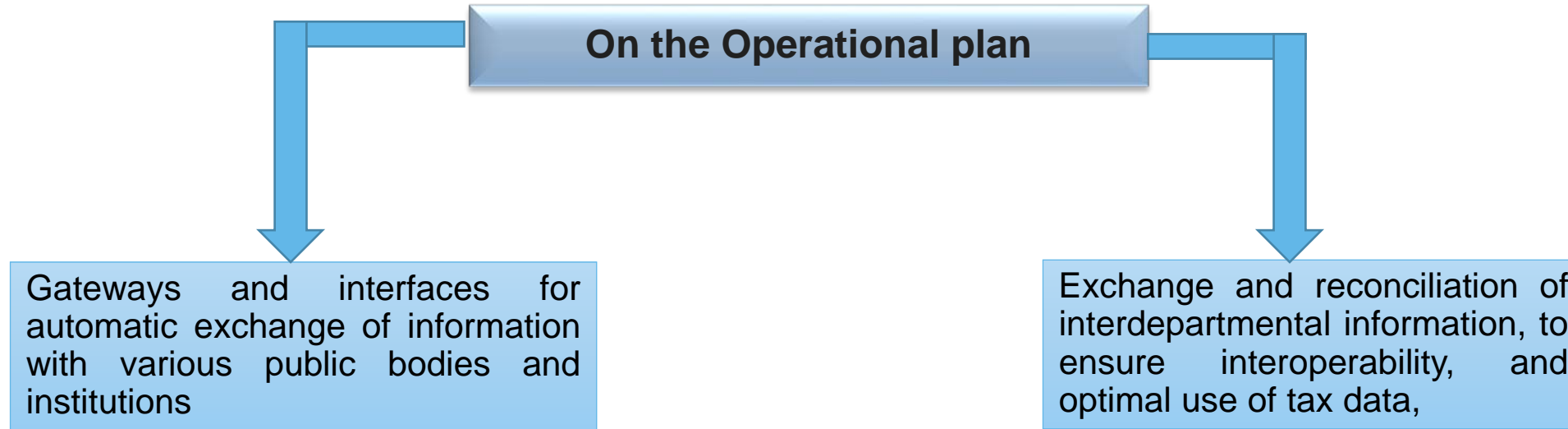
Communication Right

Collection and cross-checking of information allowing a better understanding of the tax base

Conclusion of information sharing protocols with various institutions and potential organizations

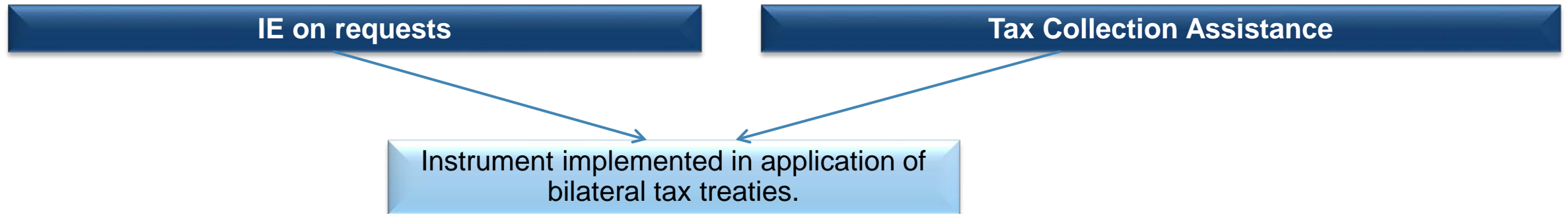


National Information Exchange Device





Conventional Information Exchange « IE » System





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Membership of Algeria at the World Transparency and Information Exchange Forum for Tax purposes.

01

Algeria has joined this forum in 2021.
Member **163rd**



Need to strengthen international tax cooperation

02

Algeria signed the Yaoundé Declaration in November 2021
Member **33rd** of the Africa initiative for cross -border assistance in terms of tax collection.



3

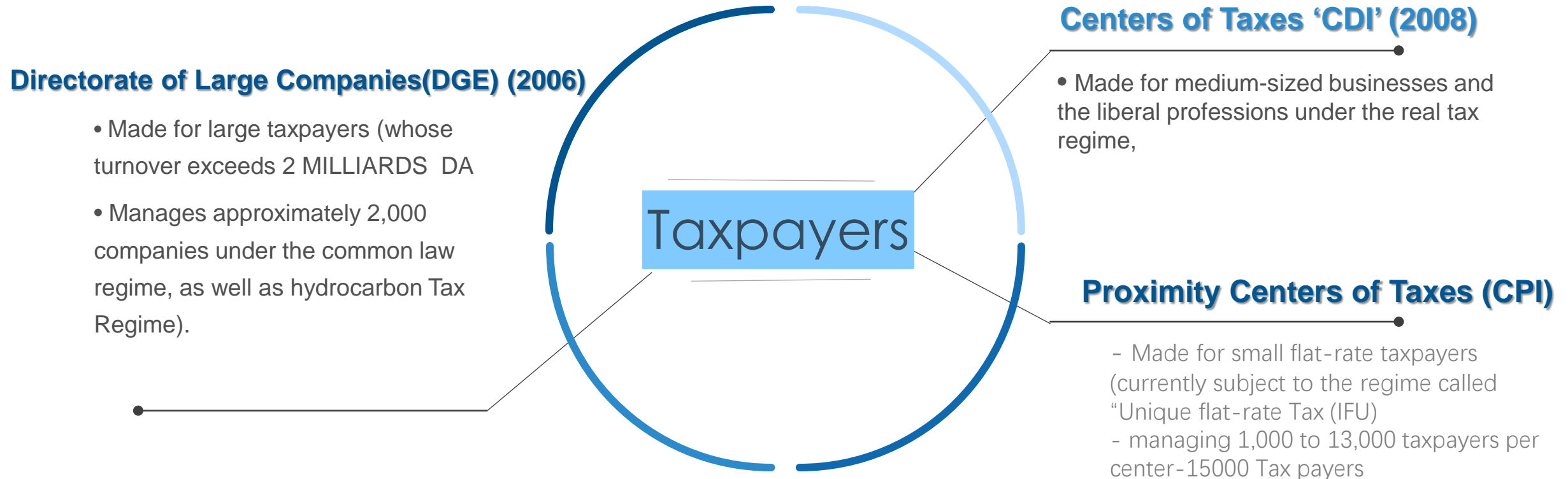
PART THREE

Modernization of the Tax Administration
and improvement of its performance



On the organizational level

A gradual generalization of the concept of unique tax interlocutor :





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Process re-engineering



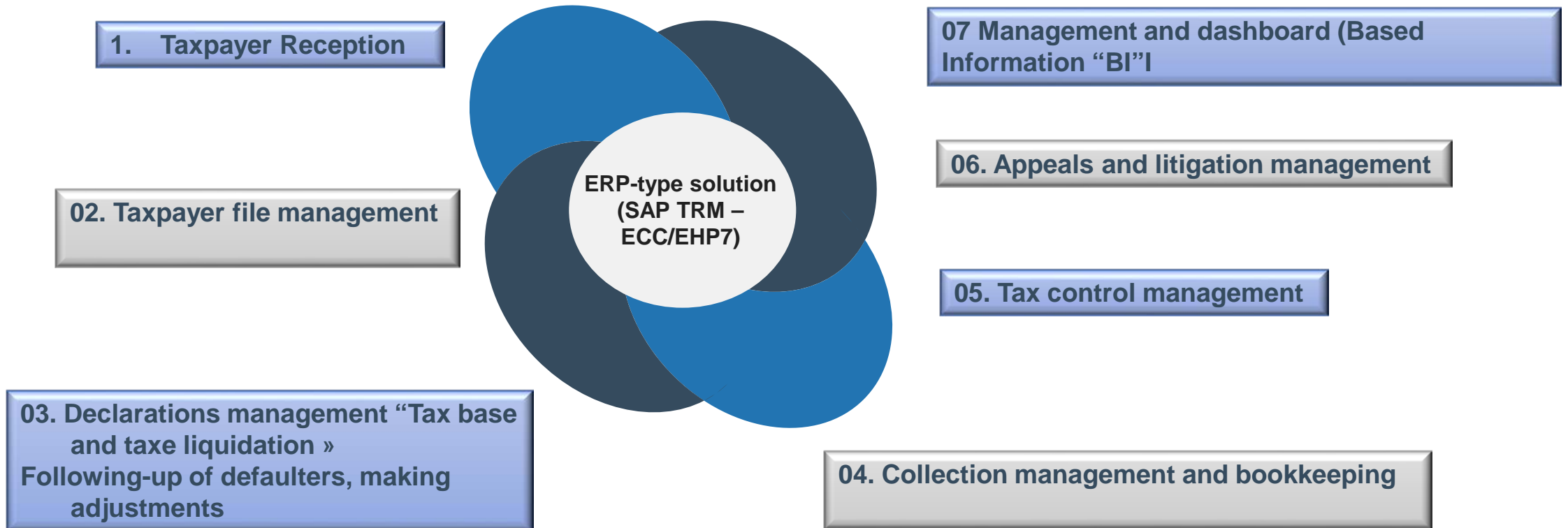
- ☐ Reengineering of specialized processes for the overhaul of the DGI's information system => Definition of new "specialized" processes,
- ☐ Implementation of a mapping of processes and sub-processes taking into account the new organization,
- ☐ Establishment of a functional map including a detailed description of the functional requirements of the Information System
- ☐ Creation of interoperable interfaces with the information systems of other sectors.



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Information System (SI-JIBAYA'TIC)

ERP-type solution (SAP TRM –ECC/EHP7), covering all of the General Directorate of Taxes mission:





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Two diamonds, one dark blue and one light grey, are positioned above the title.

“ JIBAYA’TIC “ System

A short dark blue horizontal line is positioned below the title.

- ☐ Automate the entire tax process;

- ☐ Improve tax collection;

- ☐ Mastering tax information;

- ☐ Control tax management costs

- ☐ Benefit from online services:

- ✓ Access to his/her online tax situation;

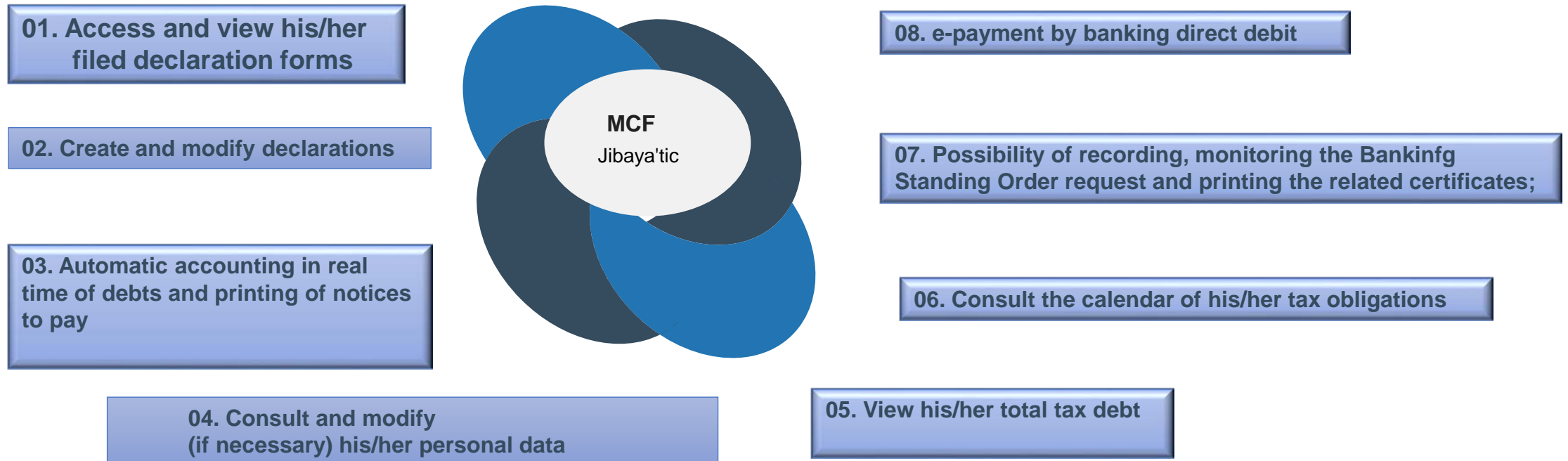
- ✓ Fulfill his/her online declaration and payment obligations;

- ✓ ;,,,,,



E-services: e-declaration and e-payment

The portal MCF (Multi-Channel Foundation) of the « SI-JIBAYA'TIC » solution was put into service in May 2017 with the deployment of the remote declaration service. It was expanded in 2019 with electronic payment functionalities by banking direct debit.





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Other applications

Simplification of administrative procedures and improvement of online services offered to taxpayers

01

- **MOUSSAHAMATIC**
Online declaration/payment
portal by credit Card

Taxpayers online
registration
(Nif Online)

02

03

Tax Identification
Number (NIF)
Authentication

<http://nif.mfdgi.gov.dz>

Website the
General Directorate
of Taxes
www.mfdgi.gov.dz

04

05

- **MASSARI**
(Human Resources
Management)



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PART FOUR

Training strategy and career management



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Training strategy



The generalization of the information system and the degitization of tax management has become an imperative, significantly observed with the advent of the COVID 19 pandemic => Evolution of working methods

- ☐ Support the digitization of services, by programming training for the benefit of end users of the two solutions (JIBAYA'TIC and MASSARI) and the MOUSSAHAMA'TIC portal, provided by qualified trainers from the General Directorate of Taxes
- ☐ Set up an online training platform to ensure continuous improvement and tutoring operations
- ☐ Ensure the training of new IT profile skills in order to ensure the evolutionary and curative maintenance of the Jibayatic information system;
- ☐ Strengthen the process of knowing the auditors to generalize the audit and internal control activity of the Information System “SI-JIBAYA'TIC”



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RH Managment



- Human Resources “HR” management is moving towards Jobs-Skills management, based on a human resources management information system called MASSARI.
- Prospective management where skills needs will be constantly assessed in order to respond to them in a timely manner by all available means (training, tutoring, reengineering of working methods).
- Transfer of skills to agents who do not master the JIBAYA’TIC information system to ensure a new generation in case of a “Turn Over” (resignation, transfer, illness)
- Permanent updating of the pool of skills for the applications for senior positions.



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THANKS FOR YOUR ATTENTION